

Information Update Form

Contact Us

Main Office:
(205) 333-1140
Fax: (205) 333-1145

Please visit us online at
www.carrollscreekwater.com

Carroll's Creek Water
Authority
14462 Firehouse Road
Northport, Alabama
35475

Office Hours:
Monday – Friday
8 a.m. – 4:30 p.m.

IMPORTANT REMINDERS

Carroll's Creek Water Authority strives to provide excellent customer service. By providing correct contact information, courtesy calls are made for the following when applicable but are not guaranteed:

- **High Consumption Calls**
 - These calls are if the customers usage is higher than an average 12 month usage.
- **Water Outages/Maintenance**
 - These calls are when we are aware of an outage or maintenance ahead of time.
- **Disconnect Notices**
 - These calls are made when a customer is on disconnect. We make two to three disconnect phone calls every month to give ample amount of time for customers to be able to pay or make other arrangements before disconnect.

Customer Number: _____

Account Name: _____

Service Address: _____

Mailing Address: _____

First Phone Number: _____

Second Phone Number: _____

Email Address: _____

Additional information _____